



AMARO LITERACY MISSION TERMS AND CONDITIONS

RESERVATIONS

Reservations for Amaro Literacy Mission, operating as Amaro Group Services LLC DBA Amaro Literacy Mission, can be made at www.amaroliteracymission.com, by calling (854) 212-0928, or emailing support@AmaroGroupServices.com. Reservations are confirmed upon receipt of the required deposit, and booking is subject to availability. Confirmation will be provided to the email address supplied at the time of booking.

IDENTIFICATION

All travelers must make reservations using the full name that appears on their valid government-issued identification (passport or ID card) used for travel. Any changes to names after travel documents have been issued will incur additional fees, which are the sole responsibility of the traveler. Failure to provide accurate identification may result in denied boarding or travel restrictions without a refund.

PAYMENTS AND CANCELLATIONS

1. **Deposit:** A deposit, as specified at the time of booking, is due at the time of reservation to hold a place on the trip. Deposits are non-refundable and non-transferable. The deposit amount will be indicated in the booking details.
2. **Full Payment:** Full payment is required **60 days before the travel date**. If the traveler does not fulfill the full payment by this date, a \$250 service charge will be applied to the balance. Failure to complete full payment may result in the cancellation of the reservation, and no refund will be provided. Travelers are encouraged to keep track of due dates to avoid penalties.
3. **Payment Schedule and Milestones (7-month plan):**

- **Month 1:** 10% of the total trip cost due
- **Month 2:** 20% cumulative of the total trip cost due
- **Month 3:** 35% cumulative of the total trip cost due
- **Month 4:** 50% cumulative of the total trip cost due
- **Month 5:** 65% cumulative of the total trip cost due
- **Month 6:** 85% cumulative of the total trip cost due
- **Month 7:** Final balance due (100%)

Payment reminders will be sent before each milestone. If a traveler misses a payment milestone, their reservation may be placed on hold, and the traveler risks losing the current pricing and spacing. **No refunds** will be provided under any circumstances, including in cases of illness, family emergency, or other personal situations, as all services and accommodations are prepaid and non-refundable.

4. **Late Payments:** Travelers who make payments after the milestone or full payment due dates will incur additional fees, which will be specified in their invoice. In cases of missed payments, Amaro Literacy Mission reserves the right to suspend or cancel the reservation without refund.
5. **Refunds and Cancellations:** All payments to Amaro Group Services LLC are non-refundable and non-transferable. This is due to contractual agreements with hotels, airlines, and other vendors that prevent refunds. This policy ensures we can offer competitive pricing and monthly payment plans.

ROOMMATE MATCHING

Roommate matching is available for international tours. Travelers who request a roommate and are unable to find a match will be given the option to upgrade to a single room at an additional charge, not to exceed \$500. Travelers without a match will be provided additional time to make the single-room payment. If no match is found and the traveler chooses not to upgrade, additional fees or alternative accommodations may apply. Travelers who require guaranteed single accommodations should specify this preference at the time of booking.

PASSPORTS AND VISAS

Travelers are solely responsible for ensuring they have the correct travel documents. Passports must be valid for at least six months beyond the return date. Non-U.S. citizens should verify entry requirements with the consulate(s) of the countries being visited. Amaro Literacy Mission cannot be held responsible for travelers denied entry due to lack of proper documentation.

TRAVEL INSURANCE

Amaro Literacy Mission strongly recommends that travelers purchase comprehensive travel insurance to cover potential losses. Travel insurance may include coverage for trip cancellation, trip interruption, medical expenses, evacuation, and baggage loss or delay. Without travel insurance, travelers assume all risks associated with any cancellations or emergencies that may prevent them from completing their trip.

CHILDREN

All travelers must be 18 years of age or older to participate in the Amaro Literacy Mission tours and trips.

PRICES

All prices are listed per person, based on shared twin room occupancy unless otherwise specified. Prices do not include personal items such as laundry, wines, beverages, food (unless specified as part of all-inclusive packages), passport and visa fees, insurance, and foreign port taxes unless specifically indicated in the package. Prices are confirmed at the time of booking but are subject to change due to fluctuations in airfare, fuel surcharges, and currency exchange rates.

COVID-19 WAIVER OF LIABILITY

Traveling during the COVID-19 pandemic involves certain risks, including the possibility of contracting the virus. Amaro Literacy Mission follows local and international travel advisories and vendor policies but cannot guarantee that suppliers will adhere to these policies at all times. By traveling, you agree to assume the risks associated with COVID-19, and Amaro Literacy Mission is not liable for any claims, demands, or damages related to COVID-19 exposure.

FORCE MAJEURE

In the event of force majeure, such as natural disasters, acts of terrorism, civil unrest, or other unforeseeable events, Amaro Literacy Mission reserves the right to alter or cancel itineraries as necessary. Cancellation policies of third-party suppliers will apply, and refunds or credits may be issued solely at the discretion of the suppliers involved.

ACCESSIBILITY AND HEALTH REQUIREMENTS

Travelers with accessibility needs must inform Amaro Literacy Mission at the time of booking. Please note that international destinations may not comply with ADA standards, and the mission trip includes labor-intensive activities. Amaro Literacy Mission will make every effort to accommodate travelers with special needs but cannot guarantee that all needs will be met.

PRIVACY POLICY

Amaro Literacy Mission is committed to protecting traveler information. Personal data collected for trip reservations is used solely to arrange travel and related services. By agreeing to these terms, travelers consent to the collection and use of their information for travel purposes, including sharing details with relevant third-party vendors for reservation purposes.

PHOTOGRAPHIC RELEASE AND EMERGENCY CONTACT

Amaro Literacy Mission may take photographs or videos of trip participants. By participating, travelers consent to the use of their image and likeness for promotional purposes. **Opting out of this photographic release is not an option.** Emergency contact information is required for all travelers to ensure safety and preparedness in case of emergencies.

Hotel Accommodations

All rooms requested are standard twin-bedded (two single beds) rooms with private facilities unless specified otherwise. Amaro Literacy Mission will make requests for specific bed types upon request, but room selection remains at the discretion of the hotel.

Meals

Meal arrangements are specified in the itinerary and generally include breakfast at the hotel. Travelers with dietary restrictions should notify Amaro Literacy Mission at least four weeks before departure. Special meal requests are accommodated where possible but cannot be guaranteed.

Transfers

Transfers are provided as indicated in each tour package and apply only when airfare is purchased through Amaro Literacy Mission. Travelers purchasing land-only packages are responsible for arranging their own transfers.

Sightseeing and Itinerary

Itinerary timings are approximate, and Amaro Literacy Mission cannot be held responsible for delays. Travelers should arrive on time for scheduled activities, as late arrivals may be considered a no-show, resulting in loss of services without a refund.

Group Harmony and Conduct

To ensure a safe and enjoyable experience for all participants, Amaro Literacy Mission reserves the right to remove any traveler who engages in disruptive behavior, including but not limited to

aggression, harassment, intoxication, or any unlawful activity. Removal will be at the discretion of Amaro Literacy Mission staff, and the traveler will be responsible for any additional expenses resulting from removal, including alternative travel arrangements.

Behavior and Substance Policy

Amaro Literacy Mission reserves the right to refuse service, remove from a trip, or deny participation to any traveler found engaging in behavior deemed unsafe, unlawful, disruptive, or abusive, including but not limited to the use of illegal drugs or excessive alcohol consumption. Any expenses arising from such removal will be borne by the traveler.

Health Requirements

Travelers should consult their healthcare providers to confirm vaccination requirements. Amaro Literacy Mission is not responsible for health issues that may arise on the trip. Participants who become ill may be required to seek medical assistance at their own expense.

Emergency Evacuation and Medical Coverage Disclaimer

In the event of a medical emergency, travelers are responsible for all associated costs, including but not limited to evacuation, hospital fees, and treatment expenses. Amaro Literacy Mission highly recommends that travelers purchase comprehensive travel insurance that includes medical coverage and emergency evacuation.

Tipping

Tipping is customary for services provided during travel and is an essential part of the service industry in many countries. Amaro Literacy Mission recommends the following tipping guidelines:

- **Drivers:** \$5-\$10 per person, per day, depending on the length and complexity of services.
- **Tour Guides:** \$10-\$20 per person, per day, depending on their level of involvement and assistance.
- **Hotel Staff** (e.g., porters, housekeeping): \$1-\$2 per service rendered.
- **Restaurant Staff:** 10-15% of the total bill, as tips are often not included in the meal cost.

Travelers are advised to carry local currency for tipping, as many international locations may not accept foreign currency or electronic payments.

Indemnification

Travelers agree to indemnify and hold harmless Amaro Literacy Mission, its officers, directors,

employees, and affiliates from any claims, demands, or damages (including reasonable attorney's fees and costs) arising out of or related to their participation in the trip, including any claims related to their own actions, omissions, or failure to comply with these Terms and Conditions.

Third-Party Services

Amaro Literacy Mission partners with third-party vendors to provide accommodations, transportation, and other services. Amaro Literacy Mission assumes no responsibility for any act or omission of these third-party providers. All services provided by third parties are governed by their own terms and conditions, and travelers agree to release Amaro Literacy Mission from any liability arising from third-party acts, delays, or issues.

Non-Transferability

Reservations and bookings are non-transferable. Travelers may not transfer their reservation to another individual without prior written consent from Amaro Literacy Mission. Any approved transfers may be subject to additional fees.

Intellectual Property

All materials, logos, images, and content provided by Amaro Literacy Mission are protected by intellectual property laws and remain the property of Amaro Literacy Mission. Travelers agree not to use, reproduce, or distribute these materials for commercial purposes without prior written consent.

Modification of Terms and Conditions

Amaro Literacy Mission reserves the right to modify these Terms and Conditions at any time. Any changes will be effective immediately upon posting on our website, and continued participation in any reserved travel arrangements constitutes acceptance of the modified terms.

Compliance with Local Laws

Travelers are responsible for familiarizing themselves with and complying with the laws, customs, and regulations of the countries they visit. Amaro Literacy Mission is not liable for any consequences arising from failure to adhere to local laws.

RELEASE FROM LIABILITY

Amaro Literacy Mission is not responsible for any injury, loss, or damage to persons or property, delay, or inconvenience caused by third-party providers. Travelers agree to release Amaro Literacy Mission from liability for any claims arising from travel.

ASSUMPTION OF RISK

Travelers acknowledge and accept the inherent risks involved in international travel, including natural hazards, political instability, and other unforeseen circumstances. Amaro Literacy Mission is not liable for losses or damages caused by these risks.

BINDING ARBITRATION

Any disputes concerning this agreement or the trip shall be resolved exclusively through binding arbitration in South Carolina under the Federal Arbitration Act. Both parties waive the right to a jury trial, and arbitration shall be governed by substantive South Carolina law.

VOLUNTARY PARTICIPATION

Travelers acknowledge that they participate voluntarily in all activities, with an understanding of the risks involved.

KNOWING AND VOLUNTARY EXECUTION

By signing this document, travelers agree to all Terms and Conditions, Release from Liability, and Binding Arbitration Clause for themselves and any accompanying minors.